



Silobreaker Privacy Policy

Silobreaker respects your privacy and is committed to protecting your personal data. This privacy policy aims to give you information on how Silobreaker collects and processes your personal data through your use of our website, through our services, or in connection with our services.

This policy governs websites owned and operated by Silobreaker. Our website and services may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy policies. When you leave our website or services, we encourage you to read the privacy notice of every website you visit.

Your privacy, and the privacy of all users of www.Silobreaker.com, is of the highest priority. If you have any questions, [please email us](#).

Who are Silobreaker?

Silobreaker is made up of different legal companies:

Silobreaker Limited, registered in England
Silobreaker Services Limited, registered in England
Silobreaker AB, registered in Sweden

This privacy notice is issued on behalf of the Silobreaker group of companies, so when we mention "Silobreaker", "we", "us" or "our" in the privacy notice, we are referring to the relevant company in our group responsible for handling your personal data. We will let you know which company is responsible for your data when you purchase a service from us. You can also contact us to ask who the responsible company is over particular data sets at any time.

What Silobreaker does

The purpose of our services is to collect data from thousands of publicly accessible sources on the internet, cut through the data noise and find and present contextually relevant information to our clients.

We do this to help our clients better understand risks and other developments related to their organisations and the business of their organisations. The tools we provide through our services help users search and analyse the data as well as visualise the results.

Our services are utilised by our clients for the following use-cases:

Cyber Security – to understand the threat landscape; be alerted of reported malware, vulnerabilities and exploits; gauge the severity of threat indicators of compromise; discover leaks and breaches; and other cyber-related queries.

Business Watch – to follow news and trends about industries, sectors and companies; find out about innovation, product releases and new technologies; be updated about deal announcements and competitors' activities; and other business related queries.

Corporate Risk – reputational risk and brand monitoring, to follow trends in e-crime, fraud and other corporate crimes; monitor world events and geopolitical developments; stay updated on regulatory changes and new legislation; and other risk-related queries.

Incident and Crisis Management – to gain situational awareness around natural and man-made disasters, monitor world events and geopolitical developments; gain situational awareness around security incidents and terror attacks; and other incident-related queries.

How we collect and use personal data

When you purchase our services:

When you become a client of Silobreaker, we will use your personal data to provide the services you have purchased. The details we collect from you when you sign up to our services are: name and email address, phone number and details required for making payments.

Technical information and analytics

When you visit our website or use our services we will automatically collect the following information:

Technical information, including the IP-address from where you are connecting to our website or services, your login information, browser type and version, time zone setting, browser plug-in types and versions, screen resolution, operating system;

Information about your visit, including the full URLs, clickstream to, through and from our site (including date and time), widgets, tools and functionality you use, errors you may experience, page response times, length of visits to certain pages, page interaction information and methods used to browse away from the page.

Information we receive from other sources: We are also working closely with third party analytics providers, hosting providers and search information providers from whom we may also receive general aggregated anonymous information about you.

To make our website and services better

We will use your personal data to provide you with a more effective user experience. Our use of your information in this way means that your experience of our website will be more tailored to you, and that the articles and links you see on our website may differ from someone accessing the same website with a different history or browsing habits.

We also share your aggregated, anonymous data with third party analytics and search engine providers that assist us in the improvement and optimisation of our website and services. We will use your personal data for the purposes of making our website and services more secure and to provide you with technical support as well as administer our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes.

We process your data for this reason because we have a legitimate interest to provide you with the best experience we can, and to ensure that our websites and services are kept secure.

You can prevent us from using your personal data in this way by using the 'do not track' functionality in your internet browser. If you enable do not track functionality, our website may be less tailored to your needs and preferences.

Cookies

Our website use cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our website. By continuing to browse the website, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive. We use the following cookies:

Strictly necessary cookies. These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website:

Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie	Name	Purpose	More information
Authentication Cookie	.SILOBREAKERAUTH_P ROD	1.3.1 – Stores encrypted authentication context for the user.	Service cannot be used without this cookie. Set when user has authenticated successfully. Encrypted.
"Pro" mode setting	maximize	1.3.2 – User preference for if the UI should start in pro/maximized mode or normal.	Does not contain any user identifiable data

